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Job and Person Profile

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| **Job title** | On-Call Firefighter |
| **Directorate** | Fire and Public Safety |
| **Service area** | Suffolk Fire and Rescue Service |
| **Location** | Suffolk |

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| **Main purpose of the job** |

To act as an integral part of both the emergency response and community safety teams by working with and within the community to prevent emergencies occurring, minimise their impact when they do and intervene effectively when required, to the benefit of that community and within a safe working environment.

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| **What you will be expected to deliver in the role** |

* To respond swiftly and safely to all emergency calls and requests for assistance.
* Work with all members of the community, being sensitive to the needs of others particularly having regard to equality and diversity issues.
* Assist in Service initiatives, including the giving of general fire safety advice and guidance, to all members of the community through a variety of agreed community safety initiatives designed to reduce the misery of fire and other emergencies.
* Undertake routine inspections of premises as part of a direct or indirect fire safety legislative requirement.
* Maintain all emergency equipment in a state of readiness, including cleanliness, repairing and testing as required to approved standards and procedures to undertake checks on emergency resources provided for fire service use.
* Take part in continuous training and learning programmes by attending lectures, exercises, simulated incidents, practice drill sessions and other forms of training to achieve and maintain competence levels, in line with national role maps.
* Maintain a level of personal fitness necessary to carry out all the duties of a firefighter.
* Undertake routine administration tasks as required in order to ensure all entries to records are correct and kept up to date.
* To practice and promote the Health & Safety policies of the Service and to ensure the development and progression of Health & Safety within the sphere of responsibility of this job description, and the Health & Safety of all employees and customers.
* To promote application of the Authority’s Equality and Diversity Policy.
* In addition to the above to undertake such other duties as directed from time to time by the Brigade Manager - Chief Fire Officer.

Although this list provides examples of what you will be doing it’s not intended to be exhaustive and you will have personal objectives linked to our People Plans and Strategies that will be discussed and agreed with your line manager when you start.

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| **Person Profile – what you will bring to the team** |

**Specialist knowledge skills and experience**

1. An understanding of the role of the Fire and Rescue Service within the community
2. Proven organisational skills.
3. Effective written and oral communication skills.
4. Proven planning and problem-solving skills.
5. Previous practical work experience. (Desirable)
6. The ability to establish and maintain effective working relationships with colleagues, the community and other agencies. (Desirable)
7. The ability to work methodically with attention to detail.
8. A commitment to the delivery of diversity and equality.
9. Proven experience working with the Community.
10. Proven experience working within a team.

**Additional requirements**

1. Able to demonstrate the individual elements of the Role Map detailed below:

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| Firefighter Role Map | |
| **Ref** | **Title** |
| **FF1** | **Inform and educate your community to improve awareness of safety matters** |
| **FF2** | **Take responsibility for effective performance** |
| **FF3** | **Save and preserve endangered life** |
| **FF4** | **Resolve operational incidents** |
| **FF5** | **Protect the environment from the effects of hazardous materials** |
| **FF6** | **Support the effectiveness of operational response** |
| **FF7** | **Support the development of colleagues in the workplace** |
| **FF8** | **Contribute to safety solutions to minimise risks to your community** |
| **FF9** | **Drive, manoeuvre and redeploy fire service vehicles** |

**Travel requirements**

Due to the nature of this role, you will require a driving licence.



At Suffolk County Council our WE ASPIRE values set out the behaviours we expect from everyone in the organisation regardless of who they are, what their role or grade is or where they work.

The values have been developed through feedback and input from employees at the council and underpin how we go about our everyday work. They define us and help us to be the best we can be.

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| **W** | **Wellbeing** – Looking after yourself and each other #oneteam |
| **E** | **Equality** – Respecting, valuing, embracing, and celebrating everyone’s unique differences |
| **A** | **Achieve** – We are the best we can be |
| **S** | **Support** – We work as one team |
| **P** | **Pride** – We are passionate about making a positive difference to the people and place of Suffolk |
| **I** | **Innovate** – We believe that every penny counts and every minute matters |
| **R** | **Respect** – We give and earn respect |
| **E** | **Empower** – We empower, encourage, and motivate |

Visit our [**careers pages**](https://eoce.fa.em3.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX_3001/pages/11002) for more information on our ASPIRE values.

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In addition to our WE ASPIRE values, we also have a **Customer Commitment** which sets out a number of strong principles that help support high standards of customer service and care that we can all endeavour to consistently demonstrate.

The commitment applies to all roles in the council. We all have customers, whether they are internal or external, and we all have a responsibility for striving to consistently deliver excellent customer service.

Importantly, the commitment also covers our expectations of customers when they contact us and access our services.

**[Click here to view our Customer Commitment.](https://sccrecruit.blob.core.windows.net/assets/SCC/Other-Docs/17.06.2020_%20CUSTOMER_COMMITMENT_POSTER.pdf)**

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| **Guaranteed Interview Schemes** | If you are a care leaver or have a recognised disability, please tell us on your application form and we offer a guaranteed interview for those who meet the essential criteria from the role. |
| **Reasonable Adjustments** | If you have a disability or long-term illness that may prevent you from meeting any of the essential criteria, please contact us to discuss whether a reasonable adjustment can be made.  **Tel: 03456 053 000 Email:** [**recruitment@suffolk.gov.uk**](mailto:recruitment@suffolk.gov.uk) |
| **Parental Leave** | We are happy for you to apply if you are pregnant, on maternity leave, or another kind of long-term parental leave.  If you are the best person, we will wait for you and appoint someone else on a temporary basis if needed. |

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| We offer a fantastic working environment including diverse and active staff networks,  great flexible working options and many benefits, as well as the opportunity to improve the lives of Suffolk residents. Visit the [**Suffolk County Council career website**](https://eoce.fa.em3.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX_3001/pages/11002) to learn more. |